

This information is being sent on behalf of John T. McCain, Program Manager, Charge Card Service Center Program Office.

PCard-09-2009: Fraudulent Activity/Phishing Scam Reporting Guidelines

March 16, 2009

It has been brought to the attention of the CCSC that GSA's Office of Charge Card Management received an email from a federal employee who was contacted by an automated calling service that asked for card account information. US Bank has assured us that when cardholders are contacted by the bank, bank employees will properly identify themselves and will not ask for account related information until proper identification occurs.

Please remind cardholders to report any phishing scams or any other activity that appears to be fraudulent in nature to **US Bank**, fraud_help@usbank.com, 1-877-595-6256. We also encourage cardholders to share any information about fraudulent activity with their LAPC.

If you have any additional questions or concerns, please email ccsc@da.usda.gov for immediate assistance. Thank you for your attention to this important matter.